

POLICIES



Community

"Law Seva Management Pvt Ltd", the owner of "CA Cloud Desk", has created a platform for tax professionals to interact and exchange work opportunities. To ensure a safe and reliable community, we have established the following listing policy. By using CA Cloud Desk, you agree to comply with these guidelines.

Eligible Listings:

- Only registered tax professionals are allowed to create listings on CA Cloud Desk. Each user must go through a verification and authentication process to ensure their professional qualifications and certifications.
- Listings should be relevant to tax-related services and opportunities, including tax consultation, tax preparation, tax planning, and other related services.

Prohibited Items and Content:

- It is strictly prohibited to list, post, or provide information related to the sale, purchase, or exchange of goods and services that are illegal under the laws of the Republic of India or violate our prohibited items policy.
- The following items and content are not permitted on CA Cloud Desk: Alcoholic beverages, tobacco products, drugs, narcotics, or any other substances prohibited by law.
- Preserved human remains, body parts, or any other items violating ethical or legal standards.
- Prostitution or any services that violate laws related to morality and decency.
- Religious items that may offend religious sentiments.
- Films, publications, or items that are revolting, repulsive, or unsuitable for minors.
- Obscene items or those depicting an indecent representation of women or minors.
- Offensive material, including sexual or explicit content.
- Antiquities and art treasures in violation of the Antiquities and Art Treasures Act, 1972.
- Defamatory, threatening, or abusive information or items.
- Fraudulent or misleading information about goods or services.
- Counterfeit, pirated, stolen goods, or unauthorized services.
- Items infringing intellectual property rights or breaching privacy rights.
- Computer viruses, hacking tools, or any malicious software.
- Inappropriate listings in the wrong category or incorrect location.
- Hate content or content promoting violence against individuals or animals.
- Hazardous chemicals, pesticides, or items violating the Hazardous Chemicals Act, of 1985.
- Fireworks, explosives, or any material enabling their production.
- Identity documents, personal financial records, or other personal information.
- Lottery tickets, sweepstakes entries, or gambling-related items.
- Food adulteration or items violating the Food Adulteration Act, of 1954.

- Military or police badges, uniforms, emblems, or items violating relevant acts.
- Weapons, firearms, ammunition, or items prohibited under the Indian Arms Act, of 1959.
- Pyramid schemes, multilevel marketing, or fraudulent schemes.
- Spam, abusive, duplicate, or fraudulent listings.

Inappropriate listings in the wrong category or incorrect location.

Listing Information:

- Your listing information, including descriptions, images, and other details, should not violate any laws or the rights of third parties.
- The information provided should be accurate, truthful, and not misleading.
- You should adhere to all applicable laws, including consumer protection laws while providing information about goods and services.
- Relevant details, such as pricing, terms of exchange or return, guarantees, and warranties, should be clearly stated.
- Any imported goods should include details of the importer and guarantees of authenticity.
- Your contact information and physical address should be provided.

Consequences of Policy Violation:

- Users who violate the prohibited items policy or engage in fraudulent or misleading practices may face consequences, including Suspension or termination of membership on the CA Cloud Desk.
- Permanent blocking of access to the platform.
- Reporting to law enforcement or appropriate authorities, if necessary.
- Temporary Block of Community Module
- Permanent Block of Community Module

Actions taken will be in accordance with the Terms of Use.

Payment Disputes:

- CA Cloud Desk serves as a platform for tax professionals to interact and exchange work opportunities. However, we do not take responsibility for any payment-related disputes between users.
- Any financial transactions, agreements, or arrangements made between users are solely their responsibility, and CA Cloud Desk is not liable for any issues arising from these transactions.

Information Security and Data Privacy:

- While CA Cloud Desk takes measures to ensure the security and privacy of user data, we cannot guarantee the complete protection of information from unauthorized access or data breaches.
- Users are responsible for safeguarding their personal information and any sensitive data shared on the platform. CA Cloud Desk will not be held responsible for any information leak or data privacy issues.

Dispute Resolution:

- In the event of a dispute between users, we encourage the parties involved to coordinate and resolve the matter directly.
- If a dispute cannot be resolved amicably, users may escalate the issue to our grievance cell for further assistance.
- CA Cloud Desk reserves the right to temporarily block the community module of one or both parties involved in a dispute if deemed necessary, with no specific time limit specified.

Please note that the above guidelines are in place to maintain a fair and reliable platform for tax professionals. By using CA Cloud Desk, users agree to adhere to these policies and understand the limitations of our involvement in Listing, Payment disputes, and data security matters.