



CA Cloud Desk

Data & Privacy Policy

2023-24





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INTRODUCTION

We Value your Privacy and we are committed to keep your Data Safe and Secure!

At CA Cloud Desk, we understand that your data is your utmost concern in today's digital world. It's the foundation of your trust, and we take that trust very seriously and hence We're committed to keeping your data **safe, secure, and confidential**.

Your data protection is of utmost importance to us and we keep various technical and organizational measures to ensure that your data is protected against **unauthorized access, disclosure, alteration, or any type of destruction**.

This Data and Privacy Policy outlines how your Data is safe with us, and the measures we take to safeguard your Data and Privacy.

Thankyou

Saurabh Bhardwaj (Co-Founder)

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CA Cloud Desk

Law Seva management Pvt Ltd

CIN : U74999UP2020PTC127539



Purpose

This Privacy Policy explains how we handle your personal information or any other data, its safety, security, collection, use, and disclosure.

Scope of the Policy:

This Policy applies to all data collected, used, and processed by CA Cloud Desk in connection with our software services. This includes data provided by you, your employees, and clients as well.

Data Collection

Data is collected directly from users during account creation, software usage, or communication with us. We do not collect your data, documents, or your client's information, that you upload in your software.



Data Access

No “Human Eye” or any employee of CA Cloud Desk except the Data Administrator has Access to your data or personal information.

We never access your personal information uploaded on our software, nor do any of our employees, except the data administration have access to view or see your data.

We have implemented strict access controls to ensure that your personal information uploaded to our software remains confidential.

Data Storage

Data is Stored on Amazon AWS Cloud Storage

We leverage the industry-leading security practices of Amazon Web Services (AWS) to store your data. AWS is recognized for its industry-leading security practices, providing an extra layer of protection for your information



Data Use and Processing

We only use your data to provide and maintain our software services, enhance our offerings, communicate with you about your account, and meet legal obligations.

We collect and process data based on contract necessity to deliver our services and with explicit consent where required, such as for marketing purposes.

Data Sharing

We Never Sell your Data to any third-party

We are committed to protecting your data privacy. We will never sell or share your data with any third party without your explicit consent. However, we may be required to disclose your data under certain circumstances, such as when responding to a legal requirement, government request, or court order, as permitted by the **Indian Information Technology Act, 2000**.



Data Security

We implement robust technical and organizational measures, including secure data storage on **Amazon Web Services (AWS Cloud Storage)** with encryption, access controls, and regular security audits to protect against unauthorized access or data breaches.

Queries and Feedback

We welcome your Questions and Suggestions

If you have any questions about this Data and Privacy Policy or your rights regarding your data, please don't hesitate to contact us.

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