CA CloudDesk

Order Summary Policy

Overview

This Order Summary Policy outlines the terms and conditions for purchasing CA Cloud Desk Software. By proceeding with your purchase, you agree to abide by the following terms.

Item Summary

- Your cart will display the software package or modules selected, including a breakdown of individual features if applicable.
- Prices and quantities for each item will be clearly listed.
- Any applicable taxes, fees, or promotional discounts will be transparently displayed.

Shipping Costs

- As CA Cloud Desk is a digital product, no shipping costs will be incurred.
- Your purchase will be delivered electronically via the email address provided during the checkout process.

Payment Options

- Various payment methods are accepted, including but not limited to Credit Cards, Debit Cards, and UPI.
- Any third-party payment gateway fees will be clearly indicated before finalizing the transaction.

Order Confirmation

Upon successful completion of your purchase, an order confirmation will be sent to your registered email. This will include:

1. Summary of your purchase

- 2. Instructions on how to start using CA Cloud Desk Software
- 3. Invoice for the transaction

Refund and Cancellation

- Due to the digital nature of CA Cloud Desk, all sales are considered final.
- 15 Days refund Policy, Kindly refer our Refund Policy for more details

Updates and Support

- Free updates are available within the subscription period as stated.
- For technical support, please contact us at <u>info@caclouddesk.com</u> or WhatsApp us at 0120 4308902.

Modifications to this Policy

We reserve the right to update or change this Order Summary Policy at any time, and it is your responsibility to review this policy periodically. Your continued use of CA Cloud Desk Software after any modifications will constitute acknowledgment and agreement of the modified terms.

For further questions or concerns about this Order Summary Policy, please contact us at:

Email: info@caclouddesk.com

Whatsapp: 0120 4308902